DEPARTMENT OF TRANSPORTATION  
BUREAU OF TRANSPORTATION STATISTICS  
OFFICE OF AIRLINE INFORMATION  

TITLE 14 CODE OF FEDERAL REGULATIONS PARTS 234 and 250  
TECHNICAL REPORTING DIRECTIVE #34 – REPORTING AIR CARRIERS FOR CALENDAR YEAR 2021  

ISSUE DATE: October 15, 2020  EFFECTIVE DATE: January 1, 2021  

The Office of Airline Information is issuing this Technical Reporting Directive to provide the list of reporting air carriers for the purposes of submitting Airline Service Quality Reports and Reports of Passengers Denied Confirmed Space for calendar year 2021.  

Pursuant to 14 C.F.R. Parts 234 and 250, certificated air carriers whose share of the industry’s total domestic scheduled-service passenger revenues is at least one-half percent (0.005) based on Form 41 data for the most recent 12-month period as defined by the Office of Airline Information (OAI), must submit Airline Service Quality Performance Reports (on-time performance and baggage-handling data) and Reports of Passengers Denied Confirmed Space (oversales data) to the Department.  

For calendar year 2021, seventeen air carriers reached the reporting threshold of $383,794,218 in domestic scheduled passenger revenues (half of one percent of total domestic scheduled-service passenger revenues). The revenues were measured for the 12-month period ending June 30, 2020. The reporting carriers for calendar year 2021 data are:  

- Alaska Airlines  
- Allegiant Air  
- American Airlines  
- Delta Air Lines  
- Endeavor Air  
- Envoy Air  
- Frontier Airlines  
- Hawaiian Airlines  
- Horizon Air  
- JetBlue Airways  
- Mesa Airlines
• PSA Airlines
• Republic Airways
• SkyWest Airlines
• Southwest Airlines
• Spirit Airlines
• United Airlines

Reporting carriers must submit Airline Service Quality Performance Reports and Reports of Passengers Denied Confirmed space as provided in 14 C.F.R. Parts 234 and 250. The instructions for reporting data in the following reporting directives apply to the reporting carriers for calendar year 2021 and any other air carrier that voluntarily reports to the Department pursuant to 14 C.F.R. 250.10(b) or 234.7.

• Technical Reporting Directive #30A- Mishandled Baggage and Wheelchairs and Scooters (Amended) (Effective January 1, 2019).
• Technical Reporting Directive #31- On-Time Performance (Effective January 1, 2019).
• Technical Reporting Directive #32 Oversales (Effective January 1, 2019).

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